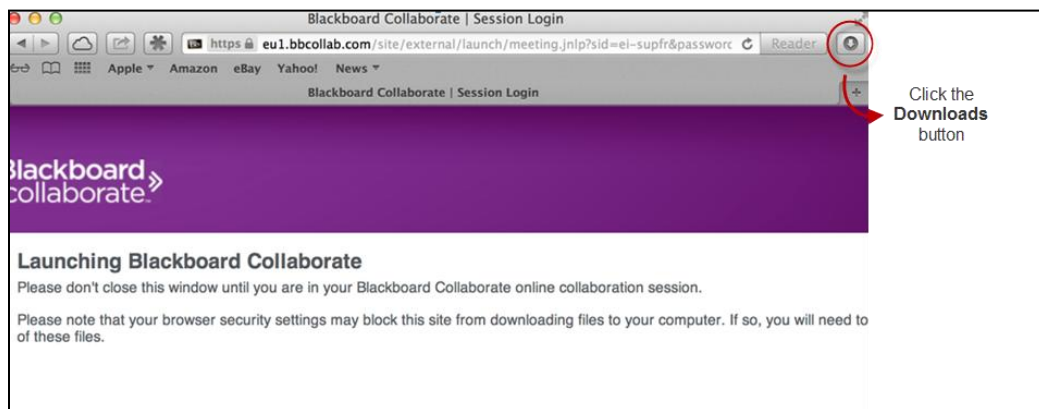




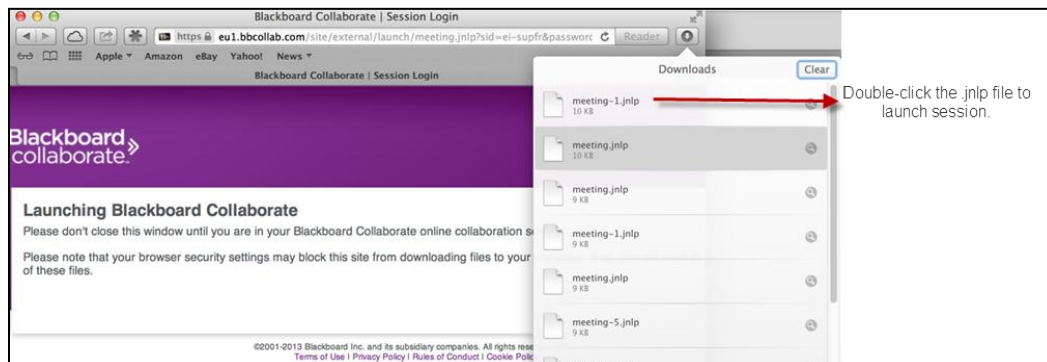
Using Safari 6.0.3 with Blackboard Collaborate Web Conferencing

Recent security changes released by Apple may affect web conference customers using Safari 6.0.3 to launch Collaborate sessions. The security changes no longer allow users to auto-launch JNLP files. These instructions provide a step-by-step guide on how to locate and launch the downloaded JNLP file.

1. Locate the downloaded JNLP file by clicking the "Downloads" button in the upper right hand corner of Safari.



2. Double-click on the top-most file that appears; in most cases the JNLP will be named meeting-(number).jnlp.



3. Your session will now launch.

Affected Platforms

1. Mac OS X 10.7.5 using Safari 6.0.3
2. Mac OS X 10.8.2 using Safari 6.0.3
3. Mac OS X 10.8.3 using Safari 6.0.3